

## PRIESTLANDS BUNGALOW: TERMS AND CONDITIONS

**PLEASE NOTE: These Terms and Conditions have been temporarily overridden in part due to the Covid 19 Pandemic. Please read both sets of Terms together.**

1. The number of adults and children over two years staying at Priestlands Bungalow must not exceed six.
2. Occupancy is from 4pm on Saturday to 10.30am the following Saturday, or as agreed.
3. A deposit of 20% of the total cost is required. If you use BookaLet on our website you will automatically agree to these terms and conditions. Alternatively we require a signed booking form and this form can be e mailed or posted to you.
4. We accept online payments with PayPal or Bank Transfer via the BookaLet system on our website. Cheques are also acceptable. In some cases, by agreement, a cash payment on arrival is acceptable. Cheques payable to C and C Elliot. Send to Priestlands Cottage, New Abbey Road, Dumfries, DG2 8EW.
5. Your booking is secured when your deposit payment is received/your cheque has cleared. The balance of your fee must be paid 4 weeks in advance of your stay.
6. We regret that we do not accommodate pets.
7. Parking is available for a maximum of 3 cars of 1 transit type van and 1 car. We regret that we cannot accommodate large vans or trucks.
8. Smoking is only permitted outside the cottage.
9. All charges are inclusive except where detailed. There is therefore no extra charge for gas or electricity. We do however encourage you to use energy in an efficient manner. We provide a small amount of fuel for the multi fuel burner to get you started should you wish to use this in addition.
10. If you do need to cancel your booking, and the cancellation takes place more than 4 weeks in advance of the holiday period then only the deposit sum will be retained by us. Where the cancellation is within 4 weeks of the holiday period, 50% of your payment, less the deposit, will be refunded unless we are able to re-let the cottage for the cancelled dates. We recommend that you take out your own insurance to cover you for such eventualities. If you fail to turn up without reasonable explanation we will charge you the full rate. If you need to cut short your stay due to unforeseen circumstances we will discuss this with you.
11. We do not charge for minor and accidental breakages of crockery and glasses, although please let us know if these occur so that we can replace the item before the next guests arrive. However, if the actions of a guest or guests caused substantial damage to fixtures, fittings or furniture, we reserve the right to charge for the costs incurred in repairing or replacing the items.
12. On your last day please leave the cottage in a clean and tidy condition.

13. At the end of your stay, please hand the key back to Catherine or Charles Elliot at Priestlands Cottage.
14. We reserve the right to enter the property at any reasonable time for inspection or repairs.
15. The property is let for the purposes of a holiday under Section 12 (2) and paragraph 8 to Schedule 4 of the Housing (Scotland) Act 1988. The property must not be sub let.
16. In keeping with holiday cottage standard conditions, we need to advise you that your baggage and personal belongings are left in the holiday cottage at your own risk and that you are responsible for any act, neglect or default on your part and that no responsibility can be accepted for any loss, damage, expense, accident, injury or inconvenience to persons arising from the letting.
17. If, for any reason, our holiday cottage becomes unavailable through events beyond our control, (for example fire, theft, damage, interruption of utility supplies or similar, pandemic), then it may be necessary to cancel your booking. If no acceptable local alternative can be found, then your payments would be refunded in full, however no further liability would be accepted.

Updated June 2020